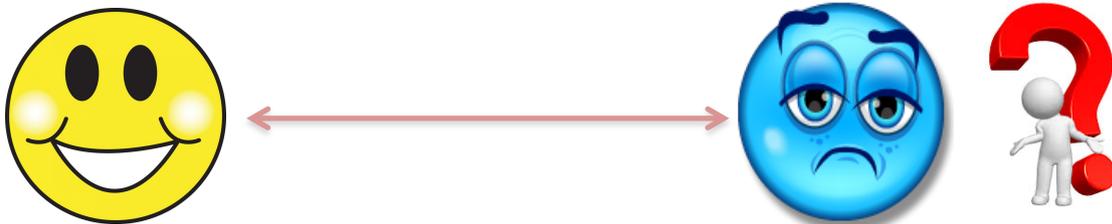


NHS FRIENDS & FAMILY TEST

"HOW LIKELY ARE YOU TO RECOMMEND OUR SERVICE TO FRIENDS AND FAMILY IF THEY NEEDED SIMILAR CARE OR TREATMENT?"

October 2023 RESULTS



Very Good	Good	Neither Good/nor Poor	Poor	Very Poor	Don't Know
74	20	8	3	3	1

Comments Received from Patients included:

- '10/10 for service'**
- 'Very helpful & very compassionate'**
- 'Excellent service, very friendly & helpful'**
- 'Seen promptly and feel like I was listened to'**
- 'Seen on time, helpful & courteous'**
- 'Short waiting times'**
- 'Efficient, good service'**
- 'Always excellent service, very efficient & pleasant staff who will help you anyway they can'**
- 'Everything 100%'**
- 'Quick & very helpful'**
- 'Quick & efficient'**
- 'Very welcoming and put me at ease'**
- 'Professional, listened and always happy to help'**
- 'Virtually no waiting to be seen'**
- 'Prompt, easily gained an appointment, very little waiting time'**
- 'Excellent service'**
- 'Got an appointment the same as calling'**

**HAVE YOUR SAY TODAY...
 COMPLETE A FRIENDS & FAMILY
 QUESTIONNAIRE**